Digital Passenger Declaration (DPD)

Frequently asked questions

General questions	
1. **What is a DPD?**	The Digital Passenger Declaration (DPD) captures information from passengers seeking to enter Australia. Information provided in a DPD assists the Australian Government to manage health and safety measures. Learn more at the Home Affairs website https://covid19.homeaffairs.gov.au/digital-passenger-declaration
2. **Is the DPD replacing the ATD?**	Yes. The DPD replaces the Australia Travel Declaration (ATD), allowing all passengers on all flights to provide health, test and vaccine information to meet health requirements for entry into Australia.
3. **When is the DPD being rolled out?**	The DPD web form will be launched from 15 February 2022 and the mobile app from 1 March. The DPD full operating capability will progressively be deployed throughout 2022, eventually replacing the Incoming Passenger Card (IPC).
4. **How is the ATD being phased out?**	The ATD will phase-out from 22 February 2022. Passengers arriving in Australia before 18 February 2022 will be asked to submit and display their Australia Travel Declaration. Passengers arriving in Australia on, or after 18 February 2022 will be asked to submit and display their DPD. From 22 February, the ATD mobile app will remain available as read only for those passengers who still need access to their outcome.
5. **How will health information be shared?**	The health information provided by passengers and collected from the DPD will be transferred by secure means electronically to state and territory health authorities on a daily basis. This aligns with current process in place for the ATD.
6. **How will government agencies be informed through the rollout?**	There will be ongoing engagement with impacted government departments throughout the rollout period. The DPD project team will provide updated communication artefacts throughout the key release periods to support stakeholders through the change process. Information will also be made available from 15 February at https://covid19.homeaffairs.gov.au/digital-passenger-declaration.

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7. **Who should submit a DPD?**	Before travelling to Australia, all passengers arriving by air should submit a DPD, unless they are flight crew. Parents / guardians should complete a declaration for any child under 16 years of age. Anyone who is 16 years old or over should complete their own declaration.
8. **When should passengers submit a DPD?**	Passengers can start a DPD seven days before their flight to Australia, but they can only finalise a DPD within 72 hours before their departure. This is because they must provide their health information (vaccine and COVID test) and declaration within 72 hours before their flight.
9. **What do passengers do if they don't have a phone?**	Passengers are required to submit the critical health information requested in the DPD electronically unless exceptional circumstances prevented them from doing so. This is an enforceable requirement. For passengers unable to complete the DPD online, they will be required to complete a *COVID-19 Declaration for travel to Australia* manual form to confirm they have met vaccination and pre-departure testing requirements. Passengers must retain this paperwork to present at the border. Manual declarations will be collected by primary line ABF officers and provided to Biosecurity officers who then scan the forms and send to state and territory health authorities. This aligns with current processes for ATD paper declarations.
10. **What languages are available in the DPD?**	The DPD will initially be available in English only, with other languages being added in subsequent releases.
11. **Does the DPD recognise COVID vaccinations received outside of Australia?**	The DPD will recognise the secure international vaccination certificates generated by the Department of Foreign Affairs and Trade (DFAT) for those people who have received COVID-19 vaccinations in Australia. Passengers seeking advice on their International COVID Vaccination Certificate (ICVC) can visit www.servicesaustralia.gov.au/covidvaccineproof for further information. The website includes the contact phone number for seeking assistance from overseas. Technical information on the security of the ICVC and eligibility to obtain one is available from the Australian Passport Office website (www.passports.gov.au). Passengers with other vaccine certificates can manually enter their vaccination details.

Completing a DPD

| 12. | **What information and documents are needed to complete a DPD?** | Before starting a declaration, passengers should have the following information and documents ready: |

- flight number
- a valid passport
- COVID-19 vaccination record or acceptable proof they cannot be vaccinated for medical reasons
- a negative COVID-19 Polymerase Chain Reaction (PCR) test or other nucleic acid amplification test result within 3 days of the flight's scheduled departure to Australia, or a medical certificate as evidence of a negative rapid antigen test (RAT) taken under medical supervision within 24 hours before the flight's scheduled departure to Australia.
- destination contact and address details
- confirmed quarantine arrangements (if required)
- travel history for the 14 days prior to departure.

| 13. | **What are the DPD outcomes?** | Passengers will receive a summary of their submitted DPD to display at check-in. |

Check-in staff will view the DPD summary (electronically or printed) as part of the check-in process for flights travelling to Australia. The DPD health summary outcomes are:

- **Complete** – means the information the passenger entered in their declaration meets the COVID-19 health requirements for boarding. Passengers will still need to show evidence of their documentation at check-in before their airline makes the final decision to let them board their flight. This is equivalent to the current 'green' outcome on the Australia Travel Declaration for flights eligible for quarantine free arrival.

- **Confirmation required at check-in** – means the passenger has not met the requirements for travel to Australia and they need to be confirmed at check-in. The airline will decide if the passenger can travel. The Department of Health [website](#) details the strict health rules that may result in the airline denying uplift. If a passenger is able to travel to Australia, they may need to quarantine on arrival. This is equivalent to the current 'blue' outcome on the Australia Travel Declaration.

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14.	What do airlines need to check if a passenger has a 'confirmation required at check-in' DPD outcome?	Airlines are advised there are four criteria they will need to check before deciding whether a passenger may be uplifted:

- **Vaccination certificate** – unvaccinated passengers should not be uplifted unless they can provide acceptable proof they cannot be vaccinated for medical reasons

- **COVID-19 pre-departure test** – passengers who do not have a valid RAT or PCR test result within the required timeframe should not be uplifted.

- **COVID-19 symptoms** – Passengers who indicate they are experiencing COVID-19 symptoms may still be uplifted. Airlines will decide if a passenger can travel. If they are allowed to travel to Australia, they may need to quarantine on arrival.

- **Close contact** – Passengers who identify as being a close contact of someone infected with COVID-19 may still be uplifted. Airlines will decide if a passenger can travel. If they are allowed to travel to Australia, they may need to quarantine on arrival.

15.	What happens if a passenger has not completed a DPD?	Passengers are required to submit the critical health information requested in the DPD electronically unless exceptional circumstances prevented them from doing so. This is an enforceable requirement.

If passengers present at check-in and have not completed a DPD, they will either have to complete a DPD on the spot or complete a *COVID-19 Declaration for travel to Australia* manual form to confirm they have met vaccination and pre-departure testing requirements. Passengers must retain this paperwork to present at the border.

In order to complete a DPD, passengers will need:

- 15 minutes available

- a charged phone with internet access

- the required information and documents.

If passengers do not complete a DPD, they may face delays at the Australian border on their arrival.